

# Delivery Policy

## Important Information

Buyers are responsible to ensure that they have the ability to unload material, delivered by freight companies, as soon as it is delivered. This may require you to have the proper equipment onsite and personnel to operate the equipment. Large orders will be shipped as units and may be crated. Please plan ahead.

Please call [1-800-882-3327] or use the online request form for a quote. We will call you to verify your order, discuss shipping options and to make payment arrangements.

## Local Delivery

Our trucks and drivers deliver orders within 100 miles of our RI and SC warehouse locations. Delivery is free for orders of more than \$400.00.

## Smaller Orders

We will work with UPS to deliver smaller orders with pieces under 8 feet beyond 150 miles from our locations.

## Larger Orders

For other destinations across the US, we will use trucking companies that work with us at discounted rates. Rates we pass along onto you. Some restrictions may apply. Orders can be shipped direct to your or jobsite. Please inform our sales team whether the roads accessing your job site can handle trucks up to 70 feet in length. If roadways are unable to accommodate large freight trucks, please advise us of your alternative delivery location. Often you can arrange with your local lumber yard to unload freight. We can also hold orders at your local freight terminal for customer pick up where possible

## Packaging

We package and wrap all of our orders to ensure your material is protected against weather and road damage. Large units can weigh several thousand pounds.

## Transit Times

Transit time is the time it takes once the shipment leaves our warehouse. Please call for updates on shipping and transit times. Transit times vary depending on your geographical location, weather conditions at the delivery point and the surrounding terrain. These factors can affect the time it takes to get to your exact shipping location.

Area	Anticipated Transit Time
Northeast States	1 to 3 days
Southern States	1 to 3 days
Midwest States	2 to 5 days
West coast	3 to 5 days

